



East Sussex Fire & Rescue Service

East Sussex Fire & Rescue Performance Results Quarter 4 2022/23 and year end results.

July 2023

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2021/22 Q4 result	2021/22 Year end result	National Quartile Position 2020/21	2022/23 Q4 result	Year end result 2022/23	Direction of travel from Q4 2021/22 result	Direction of travel from Year end 2021/22 result
8	Total number of incidents attended	2,517	10,562	 6,560 - 7,018 - 8,507 - 11,550	2,278	10,440	Improved	Improved
9	Number of deaths in primary fires	2	4	 2 - 3 - 4 - 7	0	2	Improved	Improved
10	Number of injuries in primary fires	2	13	 27 - 35 - 44 - 63	7	27	Declined	Declined
1 Priority	No of accidental dwelling fires	128	433	 296 - 333 - 375 - 490	105	412	Improved	Improved
11	Number of primary fires	243	967	 828 - 923 - 1,045 - 1,292	214	1,013	Improved	Declined
12	Number of deliberate fires	130	664	 484 - 601 - 1,025 - 4,780	114	723	Improved	Declined
13	No of Industrial and Commercial fires	28	114	This is an ESFRS indicator only, no National data is available for comparison	23	125	Improved	Declined
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	77.3%	77.5%	This is an ESFRS indicator only, no National data is available for comparison	79.8%	77.6%	Improved	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	72.4%	73.2%	This is an ESFRS indicator only, no National data is available for comparison	74.5%	73.5%	Improved	Improved

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Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2021/22 Q4 result	2021/22 Year end result	National Quartile Position 2020/21	2022/23 Q4 result	Year end result 2022/23	Direction of travel from Q4 2021/22 result	Direction of travel from Year end 2021/22 result
2a Priority	% of Home Safety Visits to vulnerable people	94.2%	95.1%	This is an ESFRS indicator only, no National data is available for comparison	95.5%	92.9%	Improved Alternative delivery method and face to face	Declined Alternative delivery method and face to face
2b Priority	Undertake 10,000 Home Safety Visits	2,568	9,461	 7,180 - 4755 - 2569 - 1905	2,295	10,303	Declined Face to face resumed 19 July 2021	Improved Face to face resumed 19 July 2021
5 Priority	Inspections of high risk premises completed	128	470	 772 - 490 - 356 - 222	76	506	Declined Alternative delivery method / face to face resumed 19 July 2021	Improved Alternative delivery method / face to face resumed 19 July 2021
17	Business safety audits completed by Station crews	428	995	This is an ESFRS indicator only, no National data is available for comparison	208	1,523	Declined Alternative delivery method / face to face resumed 19 July 2021	Improved Alternative delivery method / face to face resumed 19 July 2021
18	Number of business safety engagement events	18	27	This is an ESFRS indicator only, no National data is available for comparison	27	108	Improved Alternative delivery method / face to face resumed 19 July 2021	Improved Alternative delivery method / face to face resumed 19 July 2021
19	Number of attendees at business safety engagement events	159	247	This is an ESFRS indicator only, no National data is available for comparison	347	1,191	Improved Alternative delivery method / face to face resumed 19 July 2021	Improved Alternative delivery method / face to face resumed 19 July 2021

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Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2021/22 Q4 result	2021/22 Year end result	National Quartile Position 2020/21	2022/23 Q4 result	Year end result 2022/23	Direction of travel from Q4 2021/22 result	Direction of travel from Year end 2021/22 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.6	10.5	This is an ESFRS indicator only, no National data is available for comparison	2.8	10.2	Declined	Improved
20	Number of RIDDOR incidents	1	5		2	8	Declined	Declined
21	Number of workplace reported accidents / injuries	28	149		57	194	Declined	Declined

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2021/22 Q4 result	2021/22 Year end result	National Quartile Position 2020/21	2022/23 Q4 result	Year end result 2022/23	Direction of travel from Q4 2021/22 result	Direction of travel from Year end 2021/22 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-24.3%	-26.4%	This is an ESFRS indicator only, no National data is available for comparison	-18.8%	-31.8%	Declined	Improved
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.3%	1.0%	This is an ESFRS indicator only, no National data is available for comparison	2.1%	2.3%	Declined	Declined
5 Priority	% of accidental dwelling fires confined to room of origin	89.8%	90.1%	This is an ESFRS indicator only, no National data is available for comparison	87.6%	90.0%	Declined	Declined